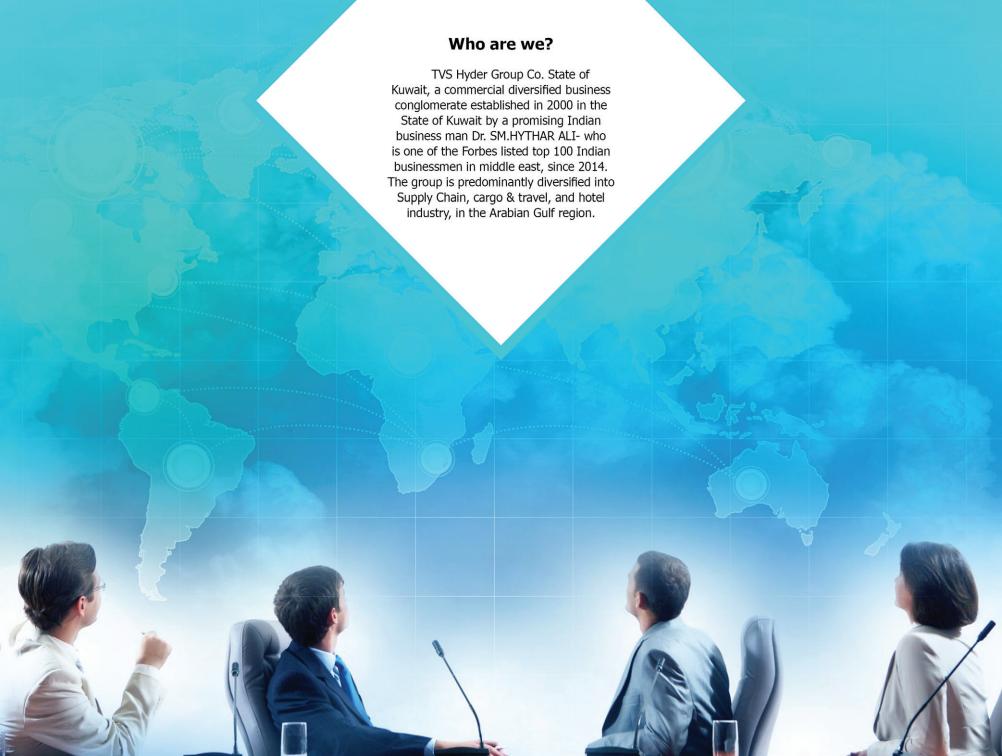




# TVS TRAVELS & CARGO







### How can we benefit you?

Our services are based on 3 major points:

### Experience:

An excellent reputation for personal services, quality and value through extensive research and a comprehensive database backed up by Eight years of experience in the travel industry.

Our agents travel to the places they sell on a regular basis. They inspect the newest properties along with older properties that have undergone renovation.

We feel this is an extremely important aspect of being an above average travel consultant. It is what enables us to suggest properties that match our client's needs, and personalities.

### Service:

Professional customer oriented consultation providing hassle free travel. Email capabilities for convenience and prompt booking and information. Creative but persistent approach to search for the most appropriate travel arrangements and identifying the best possible value. Our travel consultants are friendly, professional, and experienced in accommodating both the seasoned traveler and those new to the world of travel.

We pride ourselves in customer satisfaction. A large percentage of our bookings are from repeat clientele while much of our new business is from word of mouth recommendations.

### Value:

riented With our "Know How ", and as hassle a sales agent for almost all major es for international airlines in Kuwait, we do not only offer competitive prices to our customer, but we are also able to pass on very competitive prices and a maximum opportunity for choices and value.

These three points are represented in our logo, the first sunbeam on the left is the deepest representing Experience as we believe it is our base, the second sunbeam in the center represents Service, as we believe it is the center and the core of our business, the highest sunbeam in the right is Value, those three beams are on top of our circle which represents the company.

\*\*\*\*\*\*\*\*\*



### How can we prove that we are qualified?

We have proved our excellent services and products locally and worldwide through holding on client satisfaction policy. Below you may find a list of some of our most valuable clients who we have been serving through the year since 2011 we are in the 2nd place Travel market in Kuwait

- Kuwait Airways
- Air India Express /Air India
- Gulf Airways
- Oman Airways
- Jet Airways
- Srilankan Airways

And many other satisfied clients

- Pakistan Airways
- Emirates Airways
- Jazeera Airways
- Fly Dubai
- Qatar Airways
- Fly Egypt

With us, you can be 100% sure that your request is being held in highly dedicated and professional hands. We are proud to inform you that we are top agents in Kuwait with fast and attentive customer service.

There is no waiting with TVS Tours, whether it is for a ticket, or an airport transfer or a hotel booking... etc., be sure that you are having the best combination between price and service. All of our staff is delighted to serve you 24/7, including holidays.





### **OUR VALUES**

We believe the success and future of our business will be fashioned within the broader framework of our customer needs and the fulfillment of the same.

We visualize our business through the customer's evolving requirements, transforming our performance at every opportunity.

Our TVS Cargo is tailor made for maximizing customer DELITE and success.

We recognize the strengths of each employee, and provide opportunities for individual career growth and development as we grow.

Our forte has always been dynamism and constant innovation in the face of evolving economic realities and customer requirements. It's our readiness to transform in peace with market fluctuations that has earned us our position of leadership in the local market.

We adhere to the highest levels of integrity, transparency and ethical conduct in all our endeavors.







### Our people

Our success depends on impeccable customer service and it is our human asset which makes this happen. Our employees are our greatest asset and investment.

### Our Culture

At TVS Cargo we strive to exceed the expectations of our customers. Our work environment is characterized by success, dynamism and commitment. We are a process driven organization focusing on continual improvement and innovation.

### Our customers

TVS Cargo stands for customized cargo and personalized service. We value every customer and their requirements equally. We have earned the trust of our customers by being friendly, fair and transparent.







### **About FLYTVS**

Established in 2017 in Kuwait, flytvs.com has grown from a small Dutch start-up to one of the largest travel e-commerce companies in the Middle East.

Part of The TVS HYDER GROUP.,by Dr.S.M.Hythar Ali. The group is predominantly diversified into Supply Chain, cargo & travel, and hotel industry, in the Arabian Gulf region.

With a mission to empower people to experience the world, flytvs.com invests in digital technology that helps take the friction out of travel. At flytvs.com, we strive for excellence and our focus is always to provide the best user experience. We understand the power of simplicity and pain in complexity; which is why we as a team constantly work on improvising the user journey. We are committed to make online travel a better experience for our consumers from the Middle East.

Our aim is to give you the best travel services that the Middle East has to offer. The websites and our customer support cater in both Arabic plus English.

The constant flow of visitors to our site plus unrelenting advances in information technology motivate us to improve our portal constantly so you always get to experience the best service available. However, since we know that static webpages can never substitute for the warmth of personal service, we provide highly-qualified professionals who will proudly exemplify our renowned and guaranteed personalized services, offered to you around the clock. All of our agents are 100% bilingual, highly trained and prepared and ready to offer a response to any question or concern you may have immediately or within a maximum of 24 hours on special requests. All of this is possible thanks to the latest innovations we use, such as our 100% secure chat line, email and telephone systems.

The payment systems are also localized to offer the best possible experience.

### **Contacts:**

### Mrs. FathimaSheriff

Finance Manager (Travels-tours)-Kuwait Email: fathimasheriff@tvshydergroup.com

Phone: +965-90026395

### Mr. Rashid Khan

Tourism Manager-Kuwait

Phone: +965-98010070 / 98010074 Email: rashidkhan@tvshydergroup.com

### Mr. M.D.Arif

Operational Manager-Kuwait

Email: accounts@tvshydergroup.com

Phone: +965 99692504

### Mr. AlMasuth

Manager (Travels-Tours)-India Email: almasuth11@gmail.com Phone: +91-8056310101

### Mr. Vinay Kizhake Mangat

Manager (Travels)-Bahrain Email: tvsbh@outlook.com Phone: +973-39307734

### Mrs. Anesha

Manager (Travels)-UAE

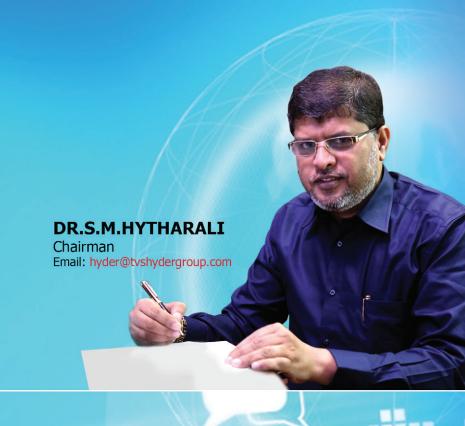
Email: uae.visa@tvshydergroup.com

Phone: +971-5652177979

### Mr. Shaik Mohaideen

Manager (Travels & Cargo) - Qatar Email: qatar1@tvshydergroup.com

Phone: +974 66708108





### **KUWAIT**

### **TRAVELS & TOURS**

**HEAD OFFICE - MALIYA** FAHAD AL SALEEM STREET

TEL:22497259

### **FAHAHEEL**

**MIRQAB BRANCH** 

AL TAQI BUILDING

NEAR ROUND ABOUT MASJID

Tel:22475929

THE RESIDENCE

**KHAITAN** 

STREET NO:59

NEAR OLD PAKISTANI SCHOOL

Tel:24755030

**MALIYA** 

**FAHAD AL SALIM STREET** 

Tel:22455359

GRAND HYPER MARKET BUILDING Tel:23934059

### **FARWANIYA**

OPPOSITE GULF MART Tel:98760473

### **MAHABOULA**

STREET NO:114 NEAR MARIAM MASJID Tel:99692487

### CARG0

### **HEAD OFFICE - MIRQAB**

AL TAQI TOWER TEL:22410299

### FAHAHEEL

OPP GRAND HYPER MARKET Tel:23925209

### **MAHABOULA**

STREET NO:114 NEAR MARIAM MASJID Tel:99692491

### **BAHRAIN**

**HEAD OFFICE - GUDAIBIYA** 199A, ROAD -333, AREA-321, TEL:17003499



### **QATAR**

### **TRAVELS & TOURS**

### **HEAD OFFICE - DOHA**

AL WATAN BUILDING OLD ALGHANIM TEL:44318081

### **CARGO**

### **SANAYA BRANCH**

INDUSTRIAL AREA ALTAHIYA ROAD KABAYAN SUPERMARKET BUILDING Tel:44501481 Tel:44726518

### ALKHOR BRANCH MUAITHER BRANCH

UM NADADUM ST NEAR AL MEERA BUILDING Tel:44318832



### OMAN

### **UAE**

### **TRAVELS & TOURS**

AYAL NASAR Near Pakistani Grocery Bohri Masjid Backside Deira, Dubai-UAE. Tel: 04 269 4552 HOR AL ANZ Near United Hyper Market Masjid Hor Al Anz Backside Dubai - UAE. Tel: 050 501 7815

### **CARGO**

DUBAI - UAE SHARJA
Al Shafiya Building Gate Build
Near NMC Hospital Next Pan
Opp - Abu Hail Metro Station Opp - C
Tel: 04 269 1909 Tel: 06

SHARJAH - UAE Gate Building, A Block Next Panama Hotel Opp - City Hotel Tel: 06 522 5155



### **INDIA**

### **TRAVELS & TOURS**

### THANJAVUR BRANCH

Rajarajan Commercial Complex South Rampart - Thanjavur Tel: 04362 - 277147

### **HEAD OFFICE**

7/21, 1st Floor, St. Patric Complex, GST Road, Pallavaram, Chennai - 43 Tel: 044 68888886

### **TIRUPATHI BRANCH**

Bank Colony, Sarswathi Nagar Plot No: 3, Thiruchanoor, Tirupathi Tel: 040 65866966





## **TVS HYDER GROUP**

◆ TRAVELS ◆ CARGO

I KUWAIT I QATAR I BAHRAIN I UAE I INDIA I SRILANKA I MALAYSIA I NEPAL

TVS HYDER GROUP Since 2000